

## APPENDIX 5

### Council Flat Communal Cleaning Consultation outcome summary update July 2010 :

#### **All responses to include Winyates and Exhall Close updates**

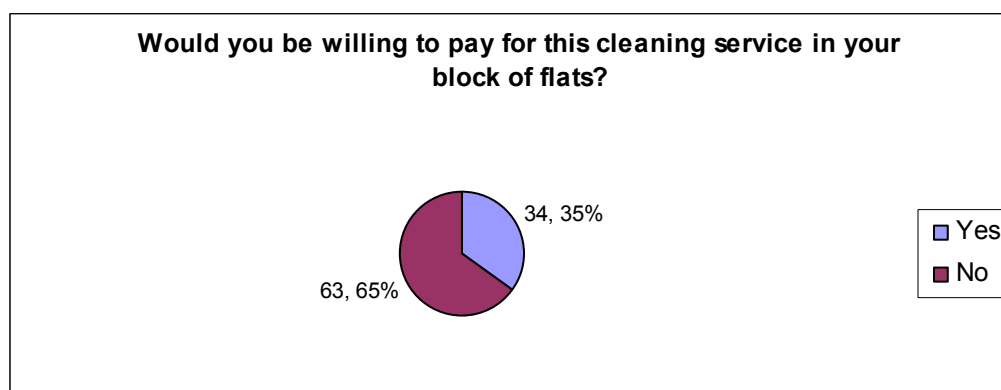
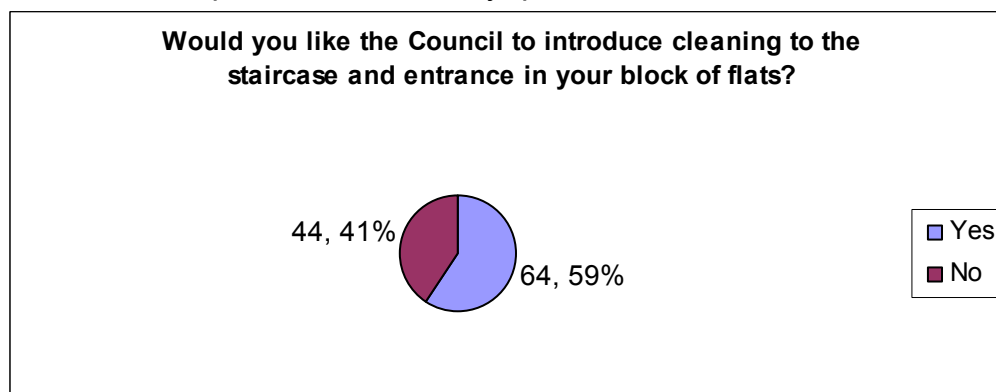
666 Letters and questionnaires were sent out to all blocks of flats with a communal entrance during the period of January-February 2010.

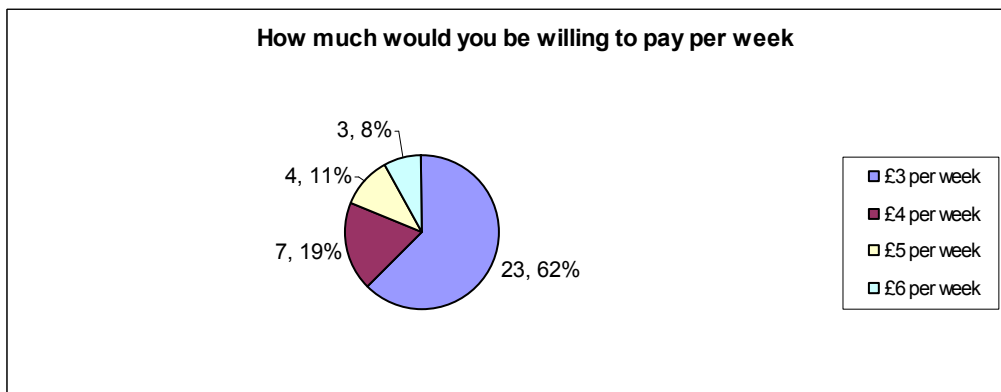
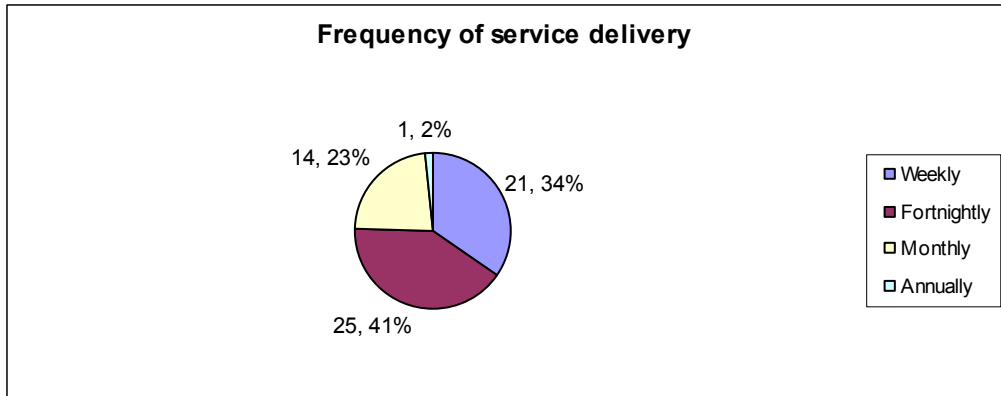
During April/May/June **54 flats** in Exhall Close and **319 flats** in the Winyates area were consulted by face to face visits in response Members recommendations. Please see Appendices 2 and 3.

The following responses were received

	Visits	Responses	%
<b>Winyates</b>	<b>319</b>	<b>77</b>	<b>24%</b>
<b>Exhall Close</b>	<b>54</b>	<b>12</b>	<b>23%</b>
<b>Questionnaires</b>	<b>666</b>	<b>40</b>	<b>6%</b>

Please see responses below to key questions:





## **Conclusion**

### **In summary:**

From the combined responses received from both consultation exercises

- 59% indicated that they would like to introduce cleaning in their communal blocks; however, only 35% were willing to pay for the service.
- The majority of 62% indicated they would pay £3 per week for the cleaning service and the majority of 62% felt the service should be delivered weekly.